

The Bucharest University of Economic Studies

The Faculty of Cybernetics, Statistics and Economic Informatics

Economic Informatics Specialization

Secure Blockchain-Based Application for Electronic Health Records

Bachelor Thesis

Advisor:

Prof. univ. dr. Răzvan Daniel Zota

Graduate:

Lupșan Sabrina

Bucharest 2021

Contents

[1. Introduction - 1 -](#_Toc69655416)

[2. Blockchain - 2 -](#_Toc69655417)

[a. What is Blockchain - 2 -](#_Toc69655418)

[b. Types of Blockchain: a comparison - 3 -](#_Toc69655419)

[c. Why private blockchain - 3 -](#_Toc69655420)

[3. Cybersecurity - 4 -](#_Toc69655421)

[a. The rise of threats - 4 -](#_Toc69655422)

[b. The CIA and AAA models - 4 -](#_Toc69655423)

[c. Encryption - 5 -](#_Toc69655424)

[a. Integrity with hashing - 7 -](#_Toc69655425)

[b. SQL Injection - 7 -](#_Toc69655426)

[c. Proof of work and DOS - 8 -](#_Toc69655427)

[4. Windows Application - 9 -](#_Toc69655428)

[a. .NET Framework, Windows Forms platform and C# Programming Language - 9 -](#_Toc69655429)

[b. Microsoft Azure with SQL - 10 -](#_Toc69655430)

[5. Using Blockchain to create, view and manage EHRs - 10 -](#_Toc69655431)

[6. Conclusions and future work - 18 -](#_Toc69655432)

[a. Conclusions - 18 -](#_Toc69655433)

[b. Future work - 19 -](#_Toc69655434)

[7. Annexes - 20 -](#_Toc69655435)

[References - 20 -](#_Toc69655436)

## Introduction

On the 10th of September 2020, the first casualty of a cyber attack was recorded. A ransomware attack hit The University Hospital of Düsseldorf and temporarily affected thirty servers. (CERT-RO, 2020) As a consequence, a patient had to be transferred to another hospital but died in transit. This happened during the COVID-19 pandemic, when hospitals were used at full capacity, and raised the alarm that cyber-attacks should be taken more seriously.

A study conducted by the Romanian National Computer Security Incident Response Team in 2020 uncovered 7670 vulnerabilities in hospitals and clinics across Romania. Out of those, 1337 were considered to pose a high risk, 4241 were deemed medium-risk and 2092 were low-risk. (CERT-RO, 2020). These vulnerabilities may range from computers with old and unpatched operating systems or operating systems that haven’t been updated in a long time, missing hardware, the use of common or simple passwords and others. The systemic lack of investments and awareness is now brought to light by the COVID-19 pandemic as more and more attackers find the medical system an area of interest and come up with more ways to break in.

Health records contain sensitive information about patients and can become very dangerous vectors of attacks when fallen into the wrong hands. For example, a spear-fishing attack (meaning, an attack directed to a specific person with the means of tricking them into paying an amount of money, downloading a document or doing a certain action favorable to a hacker) can be very convincing if the attacker would posess key information such as the name of a medicine a patient urgently needs to buy. Such phishing attacks can be very dangerous, especially for elders, who are not aware of the sophistication of cybernetic attacks that are being conducted nowadays. Deception schemes are more and more creative and effective and should be stopped from the root, before the attacker even obtains access to confidential informations.

The scope of this paper is to present a secure solution for the management of electronic health records, which does not allow the modification or deletion of records or permit unauthorized persons to access personal data. Several cybersecurity principles such as AAA (Authentication, Authorization and Accounting) and CIA (Confidentiality, Integrity and Availability) were implemented in order to efficiently implement a blockchain-based application that has a user-friendly interface but modern tehnologies in the background.

A secure application however is not enough and should go hand-in-hand with personnel training, awareness raising campaigns and constant reminder of good practices. However good multi-factor authentication is or how many firewalls are put in place, if a person discloses their credentials to other individuals their data is no longer safe. Social engineering is based on human interaction and should not be disregarded as not significant; it is just as important, if not more, than technical measures. Especially in the health domain, where fear, sadness and stress are very present emotions and can be used as attack vectors. (Kaspersky)

## Blockchain

## What is Blockchain

Blockchain is a technology that defines a secure, immutable way to store data in a database. Every row is a block that is chained together with the other blocks in a chronological order; the link between the rows, or the chain, represents the hash of the previous block, which is computed using all the fields from that record. It is either a centralized or a decentralized storage system (based on the type of blockchain being used), that assures only trusted parties are allowed to add to the chain. It is a secure technology for storing sensitive information because it disallows the modification or deletion of already-added records, as well as forbids rogue nodes to contribute to the database.

The most popular implementation of a blockchain is Bitcoin, but not limited to that, because other cryptocurrencies use this technology as well. These are public blockchains that store the data in a decentralized manner where all the nodes involved in the transactions can contribute to the blockchain in real-time. In this way, a rogue node cannot change the blockchain because at least 51% of the blocks of the chain would have to be recomputed and replaced in the database, in order for the block to be considered as valid; this is computationally impossible if the difficulty of the blockchain is high. In the case of Bitcoin, the data represents the transactions performed. (Conway, 2020)

The difficulty of a blockchain represents the complexity of the hashing rule used to compute the blocks. For example, let’s say that the rule is the hash of every block has to start with at least one 0. A node that tries to add a block with a hash that does not obey the rule is declined; this means that the hash needs to be recomputed serveral times until the desired value is reached. Now let’s say that the rule becomes more complex; after that 0, two 1’s and one letter need to be present in the hash. The difficulty also increases, because it would take the participating node exponentially more time to compute a fitting hash value. This difficulty can increase with time; the higher it is, the more secure the blockchain is. However, this means that more resources have to be allocated, such as time and CPU; this is a trade-off between security and resources.

Usually, in order to reach the desired difficulty, a dummy variable, or a nounce, is used to compute the right hash. The nounce is incremented with a fixed value everytime the hash is computed, until the difficulty rule is met and the block conforms to the standards of the contract.

Centralized storage can also be available under the blockchain technology. This solution has a considerably lower cost and will be assessed in the following chapter, where the advantages and disadvantages of both public and private blockchain will be weighted against the final goals.

## Types of Blockchain: a comparison

There are two types of Blockchain: public and private. Both types serve different needs and bring different measures of security. There is a big debate on which blockchain is safer and, after analyzing the characteristics of both, I draw some conclusions.

Firstly, the problem of decentralization of data: in a public blockchain, the data is not stored on a server, in a single place, but rather everywhere: anyone that follows the rules imposed for the blockchain they want to contribute to can step in and verify, add and read the data on the blockchain. This is the case for Bitcoin. On the other hand, in a private blockchain, decentralization cannot be kept. However, only trusted entities can participate in the manipulation of the blockchain. This capability of the private blockchain increases access control, because not anyone can participate in the actions specific to a blockchain, but introduces the vulnerability of being hacked.

Secondly, a public blockchain’s security increases as the number of peers that take part in it increases. This is a problem of scalability since the transactions can only occur at a slow pace. This happens because every time an entity wants to contribute with a block, it must be approved by everyone in the blockchain. This can severely impact performance, which is not the case for a private blockchain. In the permissioned one, the number of authorized nodes is much smaller, and therefore the data is processed much faster. (Sharma)

Lastly, a private blockchain is more prone to hacking. If a hacker would get access to a trusted entity’s credentials, the vulnerability created would be critical. This raises many security problems that are not to be found in the unpermissioned version. The latter one can only be attacked if over 51% of the participants in the transactions would have the same ill-intention, all blocks would be tampered with and the proof of work would be completely redone for the entire blockchain. (Blockchain Tutorial for Beginners: Learn Blockchain Technology)

## Why private blockchain

After considering the advantages and disadvantages of both permissioned and unpermissioned blockchains, I have decided that the private blockchain would be more fit for the application presented in this paper.

One capability I considered is the invitation-only aspect of the private variant, which allows the trusted entities to keep their data private in only one institution. This type of technology permits an organization to only include its employees, suppliers and clients and to keep the data off of the internet. Otherwise, in a public environment, the transactions would not be kept private. Acknowledging this aspect, a private blockchain is a secure tool to manage sensitive data in an enterprise. In this specific case, the only trusted nodes would be the doctor, the patient and the administrators, who would have credentials-based access by logging into the application with multi-factor authentication.

There is also the possibility of implementing different levels of access and a different set of transactions for entrants. For example, in a company, an employee would have different rights and needs than a client. (Heath, 2018) This can be achieved by creating different profiles and assigning them correctly to participants. The presented application has different levels of access for the patients, the doctors and the administrator. The patients can only see their own medical records, the patients can only access the medical records of their patients and the administrator is only responsible with registering new patients or doctors into the system and assuring the database backup is done regularly, but without actually accessing the private records of the users of the application.

Another decisional factor in differentiating the two blockchains is the cost of the technology. In an unpermissioned implementation, validation and proof of work are essential. Validating transactions is time-costly because every entrant is considered untrusted. In the private blockchain, this is exactly the opposite, as the contributors to transactions are already trusted nodes, thus speeding up the process of accessing the blocks, adding new records and so on. As the blockchain grows more and more, this can make a very big difference in the quality of service provided and can significantly impact the performance of the presented solution.

The biggest drawback of the private blockchain is the fact that it is credentials-based, which means that anyone that has access to credentials of a trusted person (that can be obtained through phishing, for example) or gains the trust of the already-existing participants can access the datanase records. As mentioned before, in order to mitigate this kind of threat, awareness programs and trainings should be conducted not only for the employees of the hospitals but also for the patients, who might not be knowledgeable about this kind of threats and how easy it is to be tricked by hackers.

Taking into account the risks and the benefits of this type of blockchains, many companies have adopted this technology. Walmart, Spotify, DHL are just a few examples of the giants that acquired a permissioned blockchain. (Euromoney) Knowing the possible vulnerabilities of the current implementation is the first step for implementing an application. Next is applying methods to fix these vulnerabilities.

## Cybersecurity

## The rise of threats

[proiect software packages]

## The CIA and AAA models

After analyzing the constant rise of threats and the numerous types of complex attacks that have been developed, cybersecurity provides two models to guide professionals. The CIA model represents the principle that an IT component should provide the following characteristics: Confidentiality, Integrity and Availability. The AAA model provides the means to achieve the goals of cybersecurity described in the CIA model. The triple-A concept refers to Authentication, Authorization and Accounting. (Nweke, 2017)

**CIA Model**

The first goal in the CIA model expresses the need for privacy of the data. Protecting data over the internet is crucial and the first step in a hacker’s malicious plans includes gathering sensitive information about their victim. Therefore, an attack can be stopped from the reconnaissance stage if an attacker cannot gain confidential information. This element of the model can be assured using data encryption and access control, among others.

Integrity assures that the original data is not tampered with by a third party. This plays the part in not allowing someone unauthorized to alter or delete information. Integrity can be achieved through hashing, which is the process of introducing data in a hash function that produces a unique output for every input.

The last principle in the CIA model is Availability. This component assumes that the owner of their data can access it and the needed resources whenever they want. DoS or DDoS attacks are built to bring down a system and block the users from accessing the needed resources. Availability can be provided when a system maintains redundancy, fault tolerance, access lists, etc. (CYBER EDU)

**AAA Model**

The first letter in the triple-A model stands for Authentication and described the way a user can be identified. Authentication serves to uniquely identify a user on the internet through the use of credentials. Experts strongly advise using multi-factor authentication in order to prevent unwanted individuals from accessing someone’s account just by guessing the password. Multifactor authentication is implemented by using something you know (along the lines of a password or PIN), something you have (like a key), or something you are (this represents biometrics, such as fingerprints). Multifactor authentication can be achieved by combining at least two categories and is more secure than simple authentication.

The second A in the mentioned model is Authorization. Authorization can be realized by implementing access control and limiting the resources a user can access based on their role in the organization. To achieve the best result, users should only be given the necessary permissions. This rule prevents leakage of sensitive data or limits the impact of malicious activity carried out by authorized personnel.

The last element of the AAA model is Accounting. Keeping records of what every individual does not only holds them accountable in case a suspicious action or a cybersecurity incident occurs but also discourages users from doing anything they desire in the organization. Accounting can be realized by logging the activities of individuals that can later be accessed for forensics. (Nweke, 2017)

By implementing the above-mentioned principles, identity and data theft can be limited or stopped.

## Encryption

Encryption is the process of altering input data in order to make it unreadable and only allow authorized access to the data. It is a very used tool that prevents unwanted access to sensitive data.

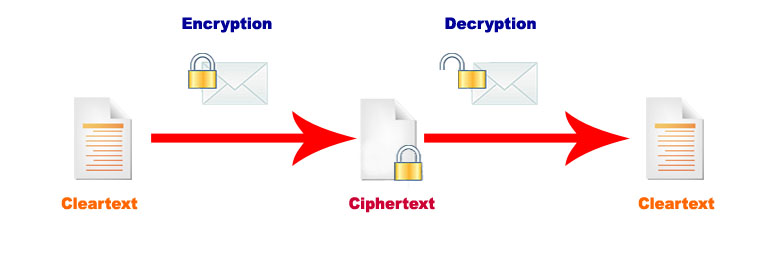


Figure 1 (Any Difference Between)

There are several categories of encryption. Two main types are symmetric and asymmetric encryptions. The first one involves a key that is used both for encryption and decryption and focuses more on safely managing the existing key. It is less costly because it doesn’t involve changing information back-and-forth. However, this is not the case with asymmetric encryption. In the latter one, there are two keys: one public and one private. Usually, the public one is used to encrypt the information and the private one is used to decrypt it. The private key is available only for authorized users. This variation is more costly, however, but is more effective.

3DES (Triple Data Encryption Standard) is a symmetric encryption algorithm that consists of a variation of the original DES algorithm, which is no longer secure because of its small key size. 3DES is improved because it encrypts the data three times (hence the name) with a key length of 192 bits. It encrypts data in blocks. The weakness of this algorithm is that its keys should be renewed often.

Another widely used algorithm is RSA, named after its creators (Ron Rives, Adi Shamir, Leonard Adelman). It is an asymmetric algorithm considered secure because it is very expensive to decrypt it. The key uses the factorization of a product of two large prime numbers with lengths of 100-200 digits. The public keys are exchanged using the Diffie-Hellman algorithm, which is used by secure protocols such as SSL, TLS, SSH and IPSec.

AES (Advanced Encryption Standard) is a private key algorithm with a fixed block size of 128 bits, which provides good protection. The key can have a size of 128, 192 and, the most recommended, 256 bits, hence why this algorithm is considered secure. An advantage is that AES is faster than DES and 3DES, being used for the protection of sensitive data and classified government information. (Cisco Systems, Inc.)

Elliptic Curve Cryptography (ECC) is a new and advanced take on public-key algorithms. ECC uses number theory and elliptic curves to encrypt data and brings robust security with smaller and more efficient keys. As a comparison, an RSA key of 15,360 bits provides the same level of security as an ECC key of 512 bits. (Cisco Systems, Inc., 2020)

Another type of encryption is hashing. It is an irreversible algorithm also called a digital fingerprint.

This type of data protection can be used in many ways: for protecting data in transit, for hiding the content of files that contains sensitive information, for making cloud storage safe.

## Integrity with hashing

A cryptographic hash function is a mathematical algorithm that takes a variable-sized input and generates a fixed-size output that represents the hash of that data. There are a few characteristics that enable this function to be used for integrity checks.

This function is irreversible, which means that by only knowing the output of the operation, the input cannot be discovered. Another characteristic is that even if only one bit from the original input is changed, the entire result is significantly modified. Using this property, it is very easy to detect any alteration in the existing data. Furthermore, the hash function will always generate the same result for the same input (that means that the hash value will not change unless the data is changed). This mathematical algorithm is also collision-resistant, meaning that no two values lead to the same hash value. (Synopsys Editorial Team, 2015)

Knowing these properties, integrity over the internet can be achieved using a cryptographic hash function. This algorithm is only vulnerable to brute-force attacks. This type of attack represents repeated attempts to guess the input by comparing its hash value to the hash value of every attempted guess. A brute-force attack required big computing power and a lot of time. The cryptographic hash algorithms have improved over time in order to make it computationally infeasible to try to guess passwords.

Moreover, an enhancement named “salting” can be used to further increase the time needed to guess a value. The process of salting involves combining another string, like the username or the email of an account, in the initial input of the function. This is effective because it prevents the hacking of the most common passwords, like “123456” or „password”. (Picheta, 2019) If the user “John” would log in with the password “123”, the input data for the hash function could be “Jo123hn”. This is significantly harder to guess, thus increasing the protection from brute-force attacks. (M., 2016)

The most common hashing algorithms are MD5, SHA-1, SHA-2 and LANMAN. MD5 (Message Digest, version 5) was developed by Ron Rivest. It is a one-way hashing function that generates outputs of 128 bits; however, it was compromised in 2012 by The Flame malware and it is no longer considered. (Rountree, 2011) The SHA (Secure Hash Algorithm) family was created by the U.S. National Institute of Standards and Technology (NIST) and includes SHA-0, SHA-1 and SHA-2, with SHA-2 being a suite of functions. SHA-1 produces a result with 160 bits but is now replaced with SHA-2, which is considered safer. Other next-generation algorithms are SHA-386 and SHA-512. (Eastlake & Jones, 2001)

The irreversability of the hash function allows software developers to use it for safe authentication. In order for the application to protect its users’ personal credentials, like passwords, PIN codes, safe words etc, the hash of the corresponding credential can be stored rather than the plain-text data. This prevents data theft in case the application’s database is breached. Moreover, enhancing the hash with „salt” makes it very difficult for ill-intended people to guess or find the credentials. Using this technique both external and internal threats can be mitigated.

## SQL Injection

SQL Injection is a common web hacking technique that exploits input requests by writing malicious SQL code with the purpose to unknowingly run SQL statements on a database. Such efforts to inject code can modify or delete database data, can read sensitive information, or even shut down a DBMS. The ill-intended code can be designed to change the purpose of the affected SQL query, cause an error or delay a command.

SQLI can be used to log in as an already existing user without knowing the username of the password by bypassing the requested credentials. An example of a SELECT statement that can be easily bypassed is: SELECT username, password FROM users where username = “ “ and password = “ “;. Instead of writing the actual username and password in the input-designated fields, an attacker can write, instead of the username: “ or 1=1;--. The altered query would look like this: SELECT username, password FROM users where username=”” or 1=1;. 1=1 will always return true, therefore the ill-intended user would log in as administrator without knowing their credentials.

There are other ways in which SQL injection can be used; for example, for retrieving data from the database or examining its schema. Simply adding an UNION and then another SELECT statement that requests the wanted information can return the version and the type of a database, list its tables, list the content of those tables etc. For example, finding all the users and their rights in the database is a very high-risk attack vector and can compromise the entire system. (PortSwigger)Another type of SQLI is blind SQL injection. This type of attack is more complicated but still very powerful nonetheless. Blind SQLI does not have any visible output, so UNION attacks are not visible. However, there are ways to tell that an application is vulnerable to blind SQLI. A simple time delay included in the query that would have the result the freezing of the application can expose a vulnerability. (PortSwigger)

A way of dealing with these types of vulnerabilities is placing validation policies on the input received from users. This can mean not accepting meta characters, limiting the amount of data accepted, or limiting the user to a set of allowed values. However, at some point intruders will find a way around that; it is very difficult to think of all the possible vulnerabilities that a piece of code can cause and there are many ways an SQL statement can be exploited.

A more versatile and secure way of protecting your application from SQL Injection is the use of Prepared Statements (or parameterized statements). A prepared statement is a stored procedure that doesn’t concatenate the query string and compiles it, but rather keeps the command compiled and executes the statement every time. (SQL Injection, n.d.) This is also efficient because the statement is only compiled once, so the overhead decreases. (Prepared statements and stored procedures, n.d.) It is more resilient as well to SQL injection because it uses placeholders in the query string and every parameter is checked if it is correct and if its type corresponds to the database column type first. (SQL Injection, n.d.)

## Proof of work and DOS

DoS or Denial of Service attack is a type of cybersecurity attack designed to shut down a machine or a network by repeatedly sending traffic or requests. This type of attack deprives users of accessing resources and is very used in the banking industry, as well as commerce, social media, and government organizations. (Paloalto Networks)

A way to protect a blockchain application from DoS or DDoS attacks is to implement a Proof of Work algorithm to slow down the process of adding records (blocks) to the chain. Proof of Work (PoW) is a consensus mechanism enabled for the entire blockchain that operates as a set of rules which must be met to allow a user to contribute to a blockchain. This usually requires the contributor machine to do some computer processing work, slowing down the pace at which blocks are added (therefore discouraging DoS attacks). PoW can be implemented in various forms, but one example is setting rules for the hash of each block; the algorithm can demand that every hash begins with a certain number of zeros, forcing the user to recompute every hash many times until they satisfy that rule. The difficulty is established by the number of zeros required. Other rules can also be put in place to increase the difficulty. (Karaivanov, 2019)

Other alternatives to the Proof of Work mechanism are Proof of State (PoS), Proof of Elapsed Time (PoET), Proof of Authority (PoA), Proof of Reputation (PoR), etc. PoS differs from PoW in the way that not every entity on the network can participate in the blockchain operations, but they have to be validated by the existing validators by executing a special type of transaction. PoET is a consensus algorithm that does not require high computational power but requires participating nodes to wait a period of time chosen at random before they are permitted to contribute with another block. PoA and PoR are two fairly similar algorithms. The basic idea is that users are only approved to contribute to the blockchain if they become validators first. A node can become a validator if they accumulate a high score that leads to a good reputation. The reputation is calculated using predefined formulas. (Zhang, Xue, & Liu, 2019)

## Windows Application

## .NET Framework, Windows Forms platform and C# Programming Language

.NET is a platform built for developing different types of applications. It is open-source, cross-platform, free, and can be used with different editors in different languages. It was released by Microsoft in 2002 and has reached over 3700 companies and 60.000 developers. .NET applications can be written in C#, F# or Visual Basic. Compiled code is stored in files which are called assemblies and are files with .dll or .exe extensions. A widely used tool for developing .NET applications is Visual Studio.

.NET Framework is used for building and running applications on Windows. It is a part of the .NET platform and is its original implementation. Besides desktop apps, it supports other services and websites. Two components make up the .NET Framework: the Common Language Runtime (CLR) and the Class Library.

The CLR is the engine that executes and handles the running applications. It delivers many useful services, including exception handling, garbage collection, thread management, and others. The Class Library is a set of APIs for writing and reading files, drawing, connecting to databases, etc. (.NET Framework documentation, n.d.)

Windows Forms is a User Interface framework designed to build Windows desktop applications. With this technology, the graphical construction of the application is easy to deploy and update, can be worked on while online or offline and brings many functionalities like drag and drops and print previews. Windows Forms carries many different controls, from the most used ones like buttons, textboxes and date pickers to drop-down boxes, contextual menus and error providers. The flexibility of this platform also allows developers to create and design their own controls as well as drawing pie charts, histograms, etc. (Desktop Guide (Windows Forms .NET), 2020).

C# is an object-oriented programming language rooted in the C family of languages. It is a modern programming language that provides garbage collection, exception handling, lambda expressions, asynchronous operations and many more. (A tour of the C# language, 2020)

## Microsoft Azure with SQL

Azure SQL Database is a Microsoft Azure service that provides relational database storage for applications. It is a cloud Platform as a Service (PaaS) engine with a scalable architecture and enterprise-needed features such as advanced security, monitoring and alerting, elastic pools and different price tiers to serve different needs. (Microsoft, 2020)

The security capabilities integrated in the Azure SQL Database service provide a layered defense using TLS (Transport Layer Security), advanced threat protection, server firewall and others.

TLS is a widely used protocol that assures encryption, authentication and data integrity. (Cloudflare) Data travelling to and from the Azure SQL Database is always encrypted using TLS.

The Server Firewall allows the database administrator to set IP rules. A rule can have a name, a starting and an ending IP. This allows the admin to set a rule for a single host, thus specifying the same IP address for both start and end IP fields, or to allow multiple devices to access the SQL server by delimiting the subnet. The minimum TLS version can also be set from the firewall page, rejecting any non-complient user.

Using SQL Authentication, the administrator has to set a username and a password when creating a database, later being allowed to access SQL Database only with those credentials. Microsoft Azure also allows the creation of other users with custom privileges, giving authorization based on the granted rights.

Another security feature that Microsoft Azure provides for this service is Advanced Thread Protection, a capability that monitors user’s actions and is able to detect abnormal activities such as DoS, brute-force, privilege escalations and others. Alerts can be viewed based on activity monitoring.

Other security features can be easily enabled from the Microsoft Azure Portal. Vulnerability assessment daa discovery and classification, compliance (a functionality that allows the database to participate in regular audits) and others are just a few of the utilities supplied by Microsoft Azure to help deploy a secure application that uses Microsoft SQL Database. (Microsoft, 2020)

## Using Blockchain to create, view and manage EHRs

The solution presented in this paper is a user-friendly application meant to store sensitive data in a secure environment and assure data confidentialy. It has a blockchain-based storage which does not allow the alteration of the medical records nor does it permit unauthorized access. The scope of this application is to provide a feasible solution for managing electronic health records for a hospital and could be the beginning of a national project designed to mitigate attacks and fix cyber security vulnerabilities present in hospitals.

The application has three types of users: the patients, the doctors (along with nurses) and the administrator.

The patients have to first register in the presence of the application administrator. This is done for security purposes in order to avoid impersonation. This could have scalability issues but I considered acceptable because every patient and every doctor only register once. The patient has to input their data: name, surname, patient ID (social security number), birthdate, password, confirm password and email. After this is accomplished, the user receives an email with their PIN code, which changes once every 30 days to prevent a brute-force threat. This is a simple form of Two Factor Authentication which adds another layer of security. After logging in, they can see a list of their records along with the doctor names and print them.

The doctors register in a similar way but also have their specialization included. Their possible actions are adding a new patient to their list (by knowing their patient ID), adding a new record (by knowing their PIN code), viewing patient’s records and printing them.

The administrator can, besides registering the users, see statistics on the database and perform an encrypted, local database backup. This can only be done after the validity of the blockchain is assured with a function that calculated all the hashes of the blocks from the beginning. The administrator can also overwrite the database in case of blockchain failure. However, this is a very critical measure and should only be performed in order to replace false data that was added to the database in the case of an attack. In order for this to be effective, the local backup should be done once a day at least.

It is important to be noted that every action on the application is logged. Every time the user wrongly inputs a password or a PIN code 5 times consecutively, they are locked out and the event is logged in a file. This happens every time the doctor adds a new patient, adds a new record, the administrator performs a local backup etc. Logging the actions of users is required in order to sustain the Accounting function of the AAA principle mentioned in chapter 2.b.

Regarding the blockchain aspect of the application, every patient’s record is constructed as a block which then is attached to the hospital chain. At every insert operation, the entire blockchain’s validity is checked. This measure is put in place in order to make sure that no records are added on top of false records. Instead of inserting, the doctor is informed that an error occured, the event is logged and the administrator is immediately emailed. If the blockchain is valid, the new block is added to the database. The hash of the previous block is also stored in the new blockchain, along with its own hash. If any block were to be altered, the corresponding hash would have to be recalculated, along with all the hashes of the previous blocks. This would require very high computational power and speed, factors which can be increased by setting the difficulty of the hash as high as possible (without affecting the application performance). More on the difficulty of a hash can be read in the chapter 1.a.

The defined classes are: Patient, Doctor, Block, Email, Hash and SqlBuilder. All of the classes contain private attributes and public constructors, getters and setters (except the SqlBuilder and Email classes, which are implemented using the Design Pattern Singleton).

The Patient class contains the following attributes, along with their types: lastName (string), firstName (string), patientID (long), PINCode (byte[]), hashedPassword (byte[]), birthdate (DateTime), emailAddress (string), doctors (ArrayList<Doctor>). The default constructor is required in order to connect using SqlConnection and different constructors with parameters are implemented (for different use cases).

The Doctor class contains the following attributes, along with their types: lastName (string), firstName (string), doctorID (long), PINcode (byte[]), hashedPassword (byte[]), birthdate (DateTime), emailAddress (string), patients (ArrayList<Patient>), specialisation (string). The implemented constructors are the default one and others with a mix of paramters depending on the case (for example, not in all situations a doctor needs a list of patients).

The Block class represents the medical records and contains the following attributes: title (string), description (string), doctorID (long), patientID (long), date (DateTime), timestamp (Timestamp), nounce (int), index (int), hashOfPrevBlock (string), hashOfCurrBlock (string). The date attribute represents the actual date of the appointment, while the timestamp field represents the date the block was added to the database. Nounce is a dummy variable incremented with 1 each time the hash of the block is calculated. This variable assures the hash changes everytime it doesn’t meet the difficutly required. The index of the block represents the index in the database and the last two attributes contain the hashes of the previous block, respectively the current block.

The Email class is a Singleton. The Singleton design pattern only allows the creation of one instance of a class which is used everytime. This is an efficiency solution for this application because source email, the password and other settings never change, so initializing an instance everytime would be a waste of time and resources. The Email class has the following attributes: client (SmtpClient), message (MailMessage), smtpCredentials (NetworkCredential), sourceEmailAddress (string), sourceEmailPassword (string).

SMTP (Simple Mail Transfer Protocol) is a reliable and efficient application level protocol that is used to send emails. It operates over TCP and uses protocol number 25. (Klensin, 2008) The SmtpClient class enables applications to send emails over SMTP. Using the client object we can set required properties such as host (gmail), port (25) or user credentials.

The MailMessage class facilitates the creation of email messages to be sent. The useful properties of this class are the subject, the body, the source and the destination of the email that is to be sent. (Microsoft)

The NetworkCredential class provides the credentials for sending an email, because it requires authentication. One of the constructors provided by this class only requires the email and the password of the sender, which is exactly what is needed for sending an Email. (Microsoft)

Another Singleton used for this application is MySqlBuilder. It only creates one instance because the user ID, password, data source and database name do not change and do not have to be set everytime an instance is created. It has two attributes: the builder (SqlConnectionStringBuilder) and the instance (MySqlBuilder). The builder string is a simple solution to creating a connection string suitable for the SqlConnection class used to connect to the Microsoft Azure database.

The last class mentioned is the Hash class. The attributes present in this class are theString (string), theHash (string) and the nounce (int). This class provides the method that computes the hash (theHash) using the data inputed (theString) and the nounce. The method the hash is computed was detailed previously in this chapter.

The presented solution contains, aside from the 6 classes described above, 11 Winfows Forms. In alphabetical order, the forms are the following: AdminInterface, AdminLogin, BlockchainApp, CheckRecord, Confirm Overwrite, DoctorInterface, DoctorLogin, MedicalRecordInterface, PatientInterface, PatientLogin, ResetPassword. I will be detailing every interface according to the natural flow of the application rather than the alphabetical order.

The first form that appears when the application is launched is the BlockchainApp form. Here the user sees the logo and the name of the application and clicks on the button corresponding to their intention. The following buttons are visible: „I’m a doctor/nurse”, „I’m a patient” and „Admin”, each for the type of user interacting with the application. There is also a clickable region if the user forgot their password.

With a click on the doctor/nurse options, the DoctorLogin form opens and either a doctor or a nurse can input their credentials and continue to the interface. The necessary credentials are: doctor/nurse ID, password and PIN code. The PIN code has the purpose of sustaining 2-Factor-Authentication. All of the fields have validations using the ErrorProvider class, therefore the Validating and the Valdiated events are implemented for them. In the Validating function, the inputed credentials are checked: the password needs to be at least 5 characters (Length > 5) because this is the required minimum length for registering in order to prevent usage of passwords that are too weak. The password also needs to contain at least one upper character (char.IsUpper), one lower character (char.IsLower), one letter (char.IsLetter), one number (char.isNumber) and one special symbol (char.IsPunctuation). If at least one of these requirements is not met, an error using the ErrorProvider class appears and the event is cancelled, therefore not reaching the Validated event. Instead, if these conditions are not broken, the Validated event occurs and the errorProvider’s error description for the password field is set to null. The same process repeats for the PIN code (where the only conditions are that the value introduced in the corresponding field is exactly 4 characters and is a number) and the doctor/patient ID, which has to be a number and have a length of exactly 7 characters. If the login is successful, the user advances to the next form.

If the user inputs wrong credentials (either they are not abiding by the implemented rules aforementioned or they do not match the database records) for 5 times consecutively, the administrator of the database is informed. They receive an email with the title „Too many log in attempts” as well as a body with information about the doctor ID used to log in (this may be relevant if the person trying to log in actually used a valid ID and the IP of the machine the attempt is made on. A message appears on the screen warning the user that they have too many failed attempts and the application freezes for 30 seconds as a brute-force attack threat mitigation. In this way, an attacker cannot brute-force their way into the application. If the administrator notices that this action is repeatedly coming from the same IP it can be added to the firewall with a deny rule. This event is also logged in a file, as well as all of the actions of the users.

NLog is a logging library for .NET platforms. It is a very useful tool because it has different levels of alerts for the kind of event logged (Trace, Debug, Info, Warn, Error, Fatal). Using the default settings, the exact time of the event is stored in a text file, along with the triggering class, the alert level and the desired message. This is an example of a logging message for the described case: **“2021-03-13 20:38:29.8125|WARN|BlockchainApp.DoctorLogIn|The doctor with IP 192.168.56.1 is repeatedly trying to log in.”** The filename, minimum logged level, destination of the log and other settings can be written in the Nlog.config file attached to the project. In order to read the log easily, the events are stored in a file will all of the other events as well as a file created in that day which then is replaced in the next day.

Logging assures that all of the actions performed by users (even the administrator) are persistently stored and can be analyzed in case of a forensics analysis. Accounting is very important for an application that deals with sensitive information such as patient records.

If the log in is successful for a doctor or a nurse, the next Windows Forms is opened, that is, the Doctor/Nurse Interface. The first thing that appears on the page is the list of the current user’s patients. The list can be sorted alphabetically by first name, last name or in ascending order by the patiet ID.

In this form, a hospital employee can add a new patient to their list of patients, knowing their patient ID. If the inserted ID is valid, the patient is immediately added to a Listview-type control, where you can see the name, last name and ID, along with all of their records corresponding to the logged in medical staff member, if clicked on the patient. The details of an already-existent record can be viewed if here as well, clicking on the row on the Listbox control containing the records and then selecting the button „Select record”. Then, a new interface appears, MedicalRecordInterface, which contains the patient ID, last name, first name, title and description of the selected appointment. At this point, the chart can be printed clicking the Print button (and selecting all of the desired settings from the PrintDialog) or it can be closed, clicking the „Done” button. From the parent form the doctor can also add a new record to the database. In order to do this, the medical staff needs to input the PIN code of the patient. This feature of the application was applied because no medical chart should be introduced without the patient’s knowledge.

The same methodology as with the password is applied to the PIN code: if the hospital employee tries to input a wrong PIN code for more than 5 times, the user is warned, the application freezes, the administrator is notified and the event is logged.

If the PIN is correct, the necessary fields to add an appointment appear. The doctor or the nurse can now add the title and the description of the appointment, as well as change the date (which is by default that day) if necessary. When clicking „OK”, a new Windows Forms appears which displays all of the information asking the user if they are sure that every detail is correct. This extra step is necessary to make sure the doctor added everything they wanted – a once inserted record, it cannot be modified or deleted because of the immutable feature of the blockchain. The modification or deletion of the records is not possible, as a feature of a private blockchain.

These are all the actions that a hospital employee can take.

Moving to the next type of user of the presented solution, the patient log in section is implemented in the same way as the doctor/nurse. The same fields and validations are used. In case there is a repeated attempt to log in for more than 5 times consecutively, the event is logged in and the administrator is notified, along with the application warning and freeze. Of course, all of the warning messages and logs are changed to correspond to the context.

After successfuly logging in the application, the user can view a list of their records along with the caretaker that added them. With a click on the record, the details appear in the same form, on the right. With the record still selected, a user can print it and set desired settings with the PrintDialog.

In case one of the users forgot their password, it can be changed. Clicking on the „Forgot your password” section, a form pops up with the following fields: ID, PIN and email address. After correctly filling in these details, a verification code is emailed to them. The client inputs the code and, if it is correct, they can change their password. The same rules still apply. After they fill in the password, the database record is updated and the password is successfuly changed.

The last button clickable on the main form is the „Admin” button. A simple log in form appears where the administrator has to input their password. We can see that there is also a message: „Unauthorized access is prohibited. Every action is logged.”. This type of warning has two roles: informing any possible intruder that they are not allowed to access the system as well as bring the attention to legitimate users that their actions are logged and they should not do anything that is not allowed in a contract. (The University of Tennessee System) After successfuly introducing the administrator password, the AdminInterface appears with 3 different windows.

The administrator is responsible with adding new patients and doctors to the system. This is necessary in order to make sure that only legitimate individuals are allowed to use the application. It also is very important for the fields to be correctly filled in, since the personal data will be used for official medical records. The doctors need to write their doctor ID, last name, first name, specialization, email address, password (and confirm their password again). The patients do not add a specialization, but their birthdate is required. The ID and password fields have validations as mentioned above. The last name, first name and specialization are strings that need to be at least one character long. The birthdate cannot be in the future.

A third section of the admin page is the backup window. Here, the user can see the last manual, local database backup that was performed and other statistics (the number of patients, doctors and records existent in the database). By clicking the „Backup” button, after the validity of the blockchain is checked, the administrator copies all of the electronic health records to an encrypted file.

It is very important to encrypt a file with a strong algorithm. I used AES (Advanced Encryption Standard), detailed more at chapter 2.c. In order to use this algorithm in the file encryption, Aes class needs to be instantiated. Using the method Create() from the Aes class, a cryptographic object of type Aes is created. (Microsoft) In order for the algorithm to work, only the sender and the receiver need to know the key. In this particular case, since we are only storing a file, the sender and the receiver is the application itself, which uses and processes the information inside the file. The key should be stored in a secure location, because using it, an attacker could gain access to the information. In this application’s case, the key is stored in the source code; this is not a best practice and should be avoided; a solution would be storing it in the Azure Key Vault, which is a Microsoft service that stores strings and keys in a safe space. (Microsoft, 2020) Obfuscating the source code of the application can be a solution to deter an attacker from accessing it. More on obfuscating source code will be found later in this chapter.

The secret key for the encryption algorithm can be set using the Key property of an Aes object.

Another element of the encryption process is an initialization vector (IV). This tool’s purpose is to assure that no two strings have the same encryption value; it is very similar to a nounce used in blockhains. It changes the output of the encryption, so that two identical strings are encrypted differently. (TechTarget Contributor, 2011)

Having only the IV or only the key is not enough to decrypt a file; this is why it is very important to store them in different ways and location. In this application, the IV is created everytime, using the GenerateIV() method from the Aes class, and it is written to a file with the name "IV.bin", separately. It is serialized with a BinaryFormatter instance and then printed to the file using a FileStream. After the IV has been generated and saved, the data needs to be backed up. The list of records is stored in a List<Block> which is also serialized with a BinaryFormatter object. The first block or record, the genesis block, is not stored in the file, because it’s value never changes. A FileStream which writes to the file "backup.bin" is created and encapsulates a CryptoStream, which associates data to its encrypted form. A CryptoStream needs a FileStream, an Aes object and a file mode (in this case, it is Write) to be created. All of the streams are used enclosed in a using block in order to be sure they are disposed of correctly and no stream remains open.

In case of a database failure or an attack, the database can be restored using this file. The process of decryption is very similar; firstly, the initialization vector is read from the "IV.bin" file. Then, the records are deserialized from the "backup.bin" file using the FileStream, CryptoStream and BinaryFormatter and every record is inserted into the database.

The database

The database contains 4 tables, Patient, Doctor, Associations and Block, one sequence, block\_indexes, and one trigger, onUpdate.

The Patient table has 8 columns. patient\_id is the primary key and is represented as an integer; as the primary key of the table, it has the constraints to be not null and unique. Patient\_last\_name, patient\_first\_name, hashed\_pass, hashed\_PIN, email are coumns that contain data as varchar type and cannot be null. Last\_login and birthday are of type date. The column last\_login contains is necessary in order to keep track of the account; if the account has not been used for more than 30 days, a new PIN is issued and sent on the email.

The doctor table is very similar to the patient table; the only difference is that it doesn’t contain the column birthday and it contains the column specialization, which is represented as varchar and has the constraint to be not null.

The Associations table is used to solve a many-to-many relationship between doctors and patients, because any patient can have multiple doctors and many doctors can have multiple patients. The two columns in this tabe are patient\_id and doctor\_id, both represented as integers and not null. Together they form a composite primary key for the table and any pair of two has to be unique.

The block table stores the medical records of the patients and forms the blockchain. There are 10 columns in this table:

* Patient\_id, int, not null
* Doctor\_id, int, not null
* Appointment\_date, date, not null
* Appointment\_title, varchar, not null
* Appointment\_description, varchar, not null
* Nounce, int, not null
* Block\_timestamp, date, not null
* Block\_index, int, not null
* Hash\_of\_prev\_block, varchar, not null
* Hash\_of \_curr\_block, varchat, not null

The primary key of this table is composite and contains the first four columns from the list above.

The trigger onUpdate raises an error everytime an update query is applied on the Block table. This does not allow the modification of a block as it would cancel the immutability characteristic of a record in a blockchain. The error message “No updating” is displayed when an update is tried on the table.

The sequence block\_indexes contains the block index and starts at 0. It automatically increments with 1 when a block is added. It has no maximum value and it has the “no cycle” value set, because the block\_index cannot be the same in two records.

The .NET framework requires the namespace System.Data.SqlClient in order to make a connection with an SQL server and execute procedures. This namespace contains necessary classes like SqlConnection, SqlCommand and SqlException, among many others.

To connect to a database, an instance of the SqlConnection class needs to be created. This object represents a session with the SQL Server and requires a connection string. The connection string contains details of the server like the database name and other settings. An example of a valid connection string (which is constructed with an instance of the SqlConnectionStringBuilder class) is the following: "Persist Security Info=False;Integrated Security=true;Initial Catalog=Northwind;server=(local)". (Microsoft) The connection is opened using the Open() method.

The database connection needs to be closed by calling Close or Dispose. However, if the connection is accomplished inside a “using” block, it is closed automatically after the block finished executing. (Microsoft)

The class used to execute commands in the .NET framework is SqlCommand. An instance of this class executes a statement or a stored procedure. A stored procedure is a statement or a set of statements that have already been compiled and only required to be called in order to be executed. (Microsoft)

A SqlCommand object requires, when created, as parameters, a SqlConnection object and a string that contains the query. The query must be a Transact-SQL or T-SQL statement, which is Microsoft’s extension of the SQL language and is very similar to SQL. After initializing a SqlCommand object, the database connection is opened using the Open() method.

Useful methods of the SqlCommand class that execute commands include ExecuteReader, ExecuteNonQuery and ExecuteScalar.

* ExecuteReader builds a SqlDataReader and returns rows so it is recommended to be used with SELECT queries. A SqlDataReader provides a way of reading rows from an SQL Server database. This object blocks the connection and has to be closed in order to perform other operations. (Microsoft)
* ExecuteNonQuery does not return any rows and executes the following commands: INSERT, DELETE, UPDATE, SET.
* ExecuteScalar returns a single value from a database, which is the first column of the first row in the result set, while the others are ignored.

Command parameters are a safe alternative to just string concatenation in C# because they prevent SQL injection. SQL injection is a malicious attack in which someone tries to bypass the requested data and insert code in an SQL statement to change its functionality.

In C#, a SqlCommand has attached to it a collection of parameters (a SqlParameterCollection object). Adding to this list of parameters the user-provided data (of course, after validating it) is a good practice for dynamic SQL. (Microsoft) The methods used for parameter insertion are Add, AddWithValue, AddRange.

The function Add is straightforward; it receives as an argument a parameter and it adds it to the collection. The function AddWithValue receives a String and an Object as arguments and replaces the location specified in the String with the Object received. (Microsoft) The function AddRange inserts a list of parameters to the end of the SqlParameterCollection. (Microsoft)

When an error or a warning occurs, an instance of SqlError is created and, along with that, a SqlException is also triggered. The SqlConnection may remain open if the severity of the error is not high. (Microsoft)

An exception can be raised in case a constraint is violated (such as not null or unique), an invalid cast is made, an error occurs during the transmission of the data over a Stream, etc. An exception handler such as try-catch should be used in the development of an application written in C# in order to prevent the application from crashing.

## Conclusions and future work

## Conclusions

To sum up everything that has been stated so far, with the growing amount of cybernetic threats on the medical information system, all of the needed security good practices should be implemented. Hackers find more and more creative ways and craft tools to attack hospitals and disrupt normal activity, so the security measures must evolve with them in order to stop attacks before they are successful. Starting with the COVID-19 pandemic and not stopping to it, a call of action should be made regarding hospitals cybernetic systems, because attacks can impact human lives to the degree of putting them in danger.

Patients’ data stored in electronic health records should be treated very seriously, because it is extremely sensitive information and a successful attack on it can have devastating effects; if a temporary ransomware attack caused a patient to die in transit, we can agree that, for example, if medical charts were to be wiped off with no backup, it can have unimaginable consequences.

This paper has the goal of providing a simple, secure blockchain-based solution for managing electronic health records that is easily accessible for patients and doctors and does not require many resources. The permissioned blockchain technology has the immutability feature which prevents anyone from changing or deleting records from the database.

Good practices described in this paper come down to the most important principles in the cybersecurity domain: CIA and AAA. Confidentiality, Integrity and Availability prevent data theft, data alteration and disruption of services. Authentication does not allow unauthorized individuals to have acces to data, Authorization ensures there are different levels of authority in the application and a user can only do what they are permitted to do, and Accounting keeps track of what every user does to keep them responsible.

The presented solution incorporates a variety of good practices, like 2FA authentication, data encryption, data hashing, SQL injection prevention, source code obfuscation, logging and others.

## Future work

The application presented in this paper is functional and could be used to store patient’s data. However, a few improvements could be added that would overall increase its utility.

The first point on the list would be enabling users to store attachments. At the current time, attachments cannot be added to a medical record; this means that X-rays, pictures, pdfs, documents cannot be stored in the database at the moment. This would be a very good improvement for the application.

In terms of source code, an application of this size should implement design patterns. For example, the creational pattern Builder would be very good in case of instantiating the Block, Patient and Doctor classes, as their constructors require multiple parameters. There is already the Singleton design pattern used in this application, however, principles of clean code and other patterns would greatly increase the performance of this solution.

In terms of security, there is always room for improvement for every project. In this paper there were secure solutions implemented in order to exemplify good practices; however, for example, even with obfuscation, encryption keys should not be stored in source code but rather in a secure place, like Azure Key Vault, provided in a big suite of services from Microsoft Azure.

Another improvement of the storage system would be backing up data in a second cloud environment, such as Oracle databases, for example. This would eliminate the single point of failure vulnerability and assure that the database backup is not performed locally, on the host machine, which can as well be affected by a cybernetic attack, but rather on a second trusted platform. However, this can raise the costs of the application a lot, as a second service would have to be bought. Of course, the cost-security trade-off will always be a problem in establishing the scope of an application.

Another solution to this problem is adopting the public blockchain technology and storing the data transparently, on all of the trusted nodes. However, this can become more expensive.

Finally, the scope of the presented application is one hospital. The application can be extended to manage all the patients in a country and can be used in all hospitals, in order to allow the transfer of files from one hospital to another.

## Annexes

# References

*.NET Framework documentation*. (n.d.). Retrieved from Microsoft: https://docs.microsoft.com/en-gb/dotnet/framework/

*A tour of the C# language*. (2020, 08 06). Retrieved from Microsoft: https://docs.microsoft.com/en-us/dotnet/csharp/tour-of-csharp/

Any Difference Between. (n.d.). *Difference Between Encryption and Decryption.* Retrieved from Any Difference Between: https://anydifferencebetween.com/difference-between-encryption-and-decryption/

*Blockchain Tutorial for Beginners: Learn Blockchain Technology.* (n.d.). Retrieved from Guru99: https://www.guru99.com/blockchain-tutorial.html

CERT-RO. (2020, November 8). *Informare referitoare la vulnerabilități și atacuri.* Retrieved from CERT-RO: https://cert.ro/vezi/document/prezentare-sesiune-online-spitale-octombrie-2020

CERT-RO. (2020). *Informare referitoare la vulnerabilități și atacuri cibernetice privind spitale și clinici din România.* Bucharest: CERT-RO.

Cisco Systems, Inc. (2020, October). *Next Generation Cryptography.* Retrieved from Cisco: https://tools.cisco.com/security/center/resources/next\_generation\_cryptography

Cisco Systems, Inc. (n.d.). *What Is Encryption?* Retrieved from Cisco: https://www.cisco.com/c/en/us/products/security/encryption-explained.html

Cloudflare. (n.d.). *What is TLS (Transport Layer Security)?* Retrieved from Cloudflare: https://www.cloudflare.com/en-gb/learning/ssl/transport-layer-security-tls/

Conway, L. (2020, November 17). *Blockchain Explained.* Retrieved from Investopedia: https://www.investopedia.com/terms/b/blockchain.asp

CYBER EDU. (n.d.). *What is the CIA Triad?* Retrieved from Forcepoint: https://www.forcepoint.com/cyber-edu/cia-triad

*Desktop Guide (Windows Forms .NET)*. (2020, 10 26). Retrieved from Microsoft: https://docs.microsoft.com/en-us/dotnet/desktop/winforms/overview/?view=netdesktop-5.0

Eastlake, D., & Jones, P. (2001). *US Secure Hash Algorithm 1 (SHA1).* RFC Editor. Retrieved from https://tools.ietf.org/html/rfc3174

Euromoney. (n.d.). *The rise of private blockchains.* Retrieved from Euromoney: https://www.euromoney.com/learning/blockchain-explained/the-rise-of-private-blockchains

Heath, N. (2018, September 05). *What’s the difference between a private and public blockchain?* Retrieved from In The Black: https://www.intheblack.com/articles/2018/09/05/difference-between-private-public-blockchain

Karaivanov, D. (2019, October 27). *Proof of Work Explained in Simple Terms.* Retrieved from The Chain Bulletin: https://chainbulletin.com/proof-of-work-explained-in-simple-terms/

Kaspersky. (n.d.). *Kaspersky.* Retrieved from What is Social Engineering?: https://usa.kaspersky.com/resource-center/definitions/what-is-social-engineering

Klensin, J. (2008, October). *RFC 5321.* Retrieved from RFC 5321: https://tools.ietf.org/html/rfc5321

M., I. (2016, October 27). *Three random words or #thinkrandom.* Retrieved from NCSC UK: https://www.ncsc.gov.uk/blog-post/three-random-words-or-thinkrandom-0

Microsoft. (2020, October 26). *An overview of Azure SQL Database and SQL Managed Instance security capabilities.* Retrieved from Microsoft: https://docs.microsoft.com/en-us/azure/azure-sql/database/security-overview

Microsoft. (2020, October 05). *CA5390: Do not hard-code encryption key.* Retrieved from Microsoft: https://docs.microsoft.com/en-us/dotnet/fundamentals/code-analysis/quality-rules/ca5390

Microsoft. (2020, September 21). *What is Azure SQL Database?* Retrieved from Microsoft: https://docs.microsoft.com/en-us/azure/azure-sql/database/sql-database-paas-overview

Microsoft. (n.d.). *MailMessage Class.* Retrieved from Microsoft: https://docs.microsoft.com/en-us/dotnet/api/system.net.mail.mailmessage?view=net-5.0

Microsoft. (n.d.). *Microsoft.* Retrieved from Aes.Create Method: https://docs.microsoft.com/en-us/dotnet/api/system.security.cryptography.aes.create?view=net-5.0#System\_Security\_Cryptography\_Aes\_Create

Microsoft. (n.d.). *Microsoft.* Retrieved from SqlConnection Class: https://docs.microsoft.com/en-us/dotnet/api/system.data.sqlclient.sqlconnection?view=dotnet-plat-ext-5.0

Microsoft. (n.d.). *Microsoft.* Retrieved from SqlCommand Class: https://docs.microsoft.com/en-us/dotnet/api/system.data.sqlclient.sqlcommand?view=dotnet-plat-ext-5.0

Microsoft. (n.d.). *Microsoft.* Retrieved from SqlDataReader Class: https://docs.microsoft.com/en-us/dotnet/api/system.data.sqlclient.sqldatareader?view=dotnet-plat-ext-5.0

Microsoft. (n.d.). *Microsoft.* Retrieved from SQL Injection: https://docs.microsoft.com/en-us/sql/relational-databases/security/sql-injection?view=sql-server-ver15

Microsoft. (n.d.). *Microsoft.* Retrieved from SqlParameterCollection.AddWithValue(String, Object) Method: https://docs.microsoft.com/en-us/dotnet/api/microsoft.data.sqlclient.sqlparametercollection.addwithvalue?view=sqlclient-dotnet-core-2.1

Microsoft. (n.d.). *Microsoft.* Retrieved from SqlError Class: https://docs.microsoft.com/en-us/dotnet/api/system.data.sqlclient.sqlerror?view=dotnet-plat-ext-5.0

Microsoft. (n.d.). *NetworkCredential Class.* Retrieved from Microsoft: https://docs.microsoft.com/en-us/dotnet/api/system.net.networkcredential?view=net-5.0

Microsoft. (n.d.). *SqlConnection.ConnectionString Property.* Retrieved from Microsoft: https://docs.microsoft.com/en-us/dotnet/api/system.data.sqlclient.sqlconnection.connectionstring?view=dotnet-plat-ext-5.0

Microsoft. (n.d.). *SqlParameterCollection.AddRange Method.* Retrieved from Microsoft: https://docs.microsoft.com/en-us/dotnet/api/microsoft.data.sqlclient.sqlparametercollection.addrange?view=sqlclient-dotnet-core-2.1

Nweke, L. O. (2017). Using the CIA and AAA Models to Explain Cybersecurity Activities. *PM World Journal*, 3.

Paloalto Networks. (n.d.). *What is a denial of service attack (DoS) ?* Retrieved from Paloalto Networks: https://www.paloaltonetworks.com/cyberpedia/what-is-a-denial-of-service-attack-dos

Picheta, R. (2019, April 23). *How hackable is your password?* Retrieved from CNN: https://edition.cnn.com/2019/04/22/uk/most-common-passwords-scli-gbr-intl/index.html

PortSwigger. (n.d.). *Blind SQL injection.* Retrieved from PortSwigger: https://portswigger.net/web-security/sql-injection/blind

PortSwigger. (n.d.). *PortSwigger.* Retrieved from SQL injection: https://portswigger.net/web-security/sql-injection

*Prepared statements and stored procedures*. (n.d.). Retrieved from php.net: https://www.php.net/manual/en/pdo.prepared-statements.php

Rountree, D. (2011). *Hashing Algorithm.* Retrieved from Science Direct: https://www.sciencedirect.com/topics/computer-science/hashing-algorithm/pdf

Sharma, T. K. (n.d.). *PUBLIC VS. PRIVATE BLOCKCHAIN : A COMPREHENSIVE COMPARISON.* Retrieved from Blockchain Council: https://www.blockchain-council.org/blockchain/public-vs-private-blockchain-a-comprehensive-comparison/

*SQL Injection*. (n.d.). Retrieved from Owasp: https://owasp.org/www-community/attacks/SQL\_Injection

*SQL Injection*. (n.d.). Retrieved from W3schools.com: https://www.w3schools.com/sql/sql\_injection.asp

Synopsys Editorial Team. (2015, December 10). *What are cryptographic hash functions?* Retrieved from Synopsys: https://www.synopsys.com/blogs/software-security/cryptographic-hash-functions/

TechTarget Contributor. (2011, March). *Initialization vector (IV).* Retrieved from Whatis.com: https://whatis.techtarget.com/definition/initialization-vector-IV

The University of Tennessee System. (n.d.). *The University of Tennessee System.* Retrieved from System/Network Login Banners: https://security.tennessee.edu/login-banners/

Zhang, R., Xue, R., & Liu, L. (2019). Security and Privacy on Blockchain. *ACM Computing Surveys*, 35.

[Figure 1 (Any Difference Between) - 5 -](#_Toc57114865)

Annexes